

बिहार गजट

असाधारण अंक बिहार सरकार द्वारा प्रकाशित

(सं0 पटना 109)

9 चैत्र 1933 (श0) पटना, बुघवार, 30 मार्च 2011

नगर विकास एवं आवास विभाग

अधिसूचना 29 मार्च 2011

सं० 4 (न)—13वें—वित्त आयोग—01/2008—1801—भारत सरकार के 13वीं वित्त आयोग द्वारा की गई अनुशंसाओं में ''सामान्य अनुदान हेतु प्रोत्साहन कार्य—निष्पादन रूपरेखा'' विषय कण्डिका 10.160 (viii) के अनुसार 4 अधोसंरचना क्षेत्रों—जल प्रदाय, मल—जल प्रबंधन, ठोस अपशिष्ट प्रबंधन तथा वर्षा जल निकासी के विभिन्न संकेतकों के आधार पर सेवा स्तर में सुधार हेतु आगामी वित्तीय वर्ष की प्रदेश की नगरीय निकायों के लिये लक्ष्य निर्धारित कर घोषणा की जानी है। विभिन्न नगर निगमों एवं नगरपालिकाओं के लिए विभिन्न संकेतकों के आधार पर सेवा स्तर में सुधार हेतु संलग्न सूची के अनुसार लक्ष्य निर्धारित किये गये है, जिसे अधिसूचित किया जाता है। सूची:—संलग्न।

बिहार-राज्यपाल के आदेश से, अरविन्द कुमार सिंह, सरकार के उप सचिव-सह-निदेशक।

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	h Mui orpora	_		Bhoj	pur	E	Bihar											
Wate	er Sup	ply Inc	dicato	rs		•		•									•	
	Coverage of	Connections	Per capita	supply of water	Extent of metering of	water connections	Extent of non	revenue water	Continuity of	water supply	Quality of	water supplied	Efficiency in	customer complaints	Cost recovery	in water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	20)%	24 h	ours	1	00%	8	0%	1	.00%	!	90%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	23.39	40	30	60	0	30	40	30	8	15	80	90	50	65	40	60	40	60
Sew	age N	1anag	emei	nt (Se	wer	age a	and Sa	nitat	ion)									
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and	recycling of treated	Efficiency in	customer	Extent of cost	recovery in sewage management	Efficiency in	collection or sewage charges
Ben ch mar ks	100	0%	10	0%	10	0%	10	0%	10	0%	2	0%	8	0%	1	.00%	,	90%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	Targets (2001)	Current (2010 – 11)	Targets (2011 – 12)
1	60.36	75	0	0	0	-	-	-	-	-	-	-	-	20	_	_	_	_
Solid	Wast	e Mar	agem	ent Ir	ndica	tors	I I		1				1	l	<u> </u>			
	Household level coverage		Efficiency of			segregation of	solid waste	Extent of municipal	solid waste recovered	Extent of scientific	disposal of municipal	solid waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	100	0%	1	00%		1009	%	809	%	1	.00%		80%		100)%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65		0	20	0	0	0		0	50	65	0	25	0	30
Stori	m Wat	er Dra										e ·	1' '	£1 - ''		1		
Be	nchmark	cs	Covera	ge of sto	orm wa 100		inage ne	twork		Incid	ence o	f water 0	logging/	tloodi	ng			
				urrent 10 – 11)			Targets 2011 – 12)			Curre (2010 -				Target (2011 –			
1				40			60				5				3			

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Wat	er Sup	ply In	dicato	rs											1		1	
	Coverage of	water supply Connections	Per capita	supply of water	Extent of metering of	water connections	Extent of non	revenue water	Continuity of	water supply	Quality of	water supplied	Efficiency in	customer complaints	Cost recovery	supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	20	0%	24 h	ours	10	00%	8	0%	10	00%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.17	50	35	60	0	40	40	30	4	10	80	90	50	75	40	65	40	70
Sew	age N	/lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)				1				1	
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and	recycling of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	0%	10	0%	10	00%	10	0%	2	0%	8	0%	1	00%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	48-63	65	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	l Wast	e Mar	nagem	ent Ir	ndica	tors					ı				•			
	Household level coverage	or solid waste management services	Efficiency of	municipal solid waste		Extent of segregation of	solid waste	Extent of municipal	solid waste recovered	Extent of scientific	disposal of municipal	solid waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	SWM charges
Benc hmar ks	10	0%	1	00%		100%	%	809	%	1	.00%		80%		100	%	90	%
_	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	25	40	60		0	25	0	0	0		0	50	65	0	30	0	30
Stor	m Wat	ter Dra					inaga = -	twork		lm ai -i	onco =	f water !	oggi/	flac d'	•	-		
Be	enchmarl	ks	Covera	ige of sto		iter dra 0%	inage ne	twork		incid	ence o	water I	ogging/	TIDOdir	ng			
				urrent 10 – 11)		(2	Targets 2011 – 12	<u>!</u>)			Curre (2010 -	- 11)			Targets (2011 – 1			
1				50			65				2				1			

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	er Sup		dicato	ors				ı			<u> </u>			I			ı	
	Coverage of water simply	Connections	Dor canita sunniv	of water	Extent of	connections	Evtent of non	revenue water	Continuity of	water supply	Ouslity of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	100)%	135	lpcd	10	0%	2	0%	24 h	ours	10	00%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	18.36	50	33	60	0	35	40	35	7	12	80	90	50	70	40	60	40	60
Sew	age N	lanag	eme	nt (Se	wer	age a	and S	anitat	ion)		•							
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100)%	10	00%	10	0%	10	00%	10	0%	2	0%	8	0%	1	00%	9	0%
	h ar 100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets			Current (2010 – 11)	Targets (2011 – 12)
1 Called	73.42	85	20	35	60	75	100	100	40	55	0	40	50	65	0	30	0	40
	Household as level coverage of solid waste			municipal solid		Jo ?	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	collection or SWM charges
Benc hmar ks	100)%	1	100%		1009	%	80	%	1	.00%		80%		100	%	90)%
	ks Current (2010 – 11) 0 0 (2011 – 12)			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)			Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				90		20	35	0	0	0		0	90	95	0	40	10	50
Stori	Storm Water Dra			e Indicage of sto			inage ne	twork		Incid	ence o	f water	logging/	floodir	าต			
	enchmark	S	(Current 010 – 11)	100	0%	Targets 2011 – 1				Curre (2010 -	o ent			Targets (2011 – 1			
1				50			65				3				1			

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C	Biharsh Munic orpora	ipal ation		Nalaı	nda	•	Bihar											
Wate	er Sup	ply In	dicate	ors			1		1		1		_		1			
	Coverage of	water supply Connections	Der canite ennuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	referred of trillerio	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	0%	2	0%	24 h	ours	10	00%	8	80%	1	00%	9	0%
	Current (2010 – 11)	Targets	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	78.04	85	45	65	0	30	40	35	8	12	80	90	50	70	40	60	40	60
Sew	age N	/lanag	geme	nt (Se	wer	age a	and Sa	anitat	ion)				1		1		1	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	10	00%	10	0%	10	00%	10	0%	2	0%	8	80%	1	00%	9	0%
	100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	48.86	60	0	0	0	-	-	-	-	-	-	-	-	20	' -	-	-	-
Solid	Wast	e Mai	nagen	nent li	ndica	tors			•		ı				,			
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	%	80	%	1	.00%		80%		100	%	90	%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011 – 12)	+ + + + + + + + + + + + + + + + + + + +	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				65		0	20	0	0	0		0	50	65	0	35	0	40
Stori	Storm Water Dra						inage ne	twork		Incid	ence o	f water	logging/	floodi	ng	1		
Вє	enchmark	(S	(Current 010 – 11)	10	0%	Targets 2011 – 12				Curre (2010 -	ent C			Targets (2011 – 1			
1				40			60				1				0			

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wat	er Sup	piy in	dicato	ors	1		I						1					
	Coverage of	Connections	Per capita supply	of water	Extent of	metering or water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	20)%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	11.65	25	28	40	0	30	50	45	12	15	80	90	50	65	30	50	30	50
Sew	age N	1anag	eme	nt (Se	wer	age a	and Sa	nitat	ion)									
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	10	00%	10	0%	10	0%	10	0%	20	0%	8	0%	1	00%	9	0%
1	n ar 100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	, Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	D Targets	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
Solid	l Wast	e Mar	nagen	nent Ir	ndica	tors												
	Household level coverage			municipal solid			waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	00%		1009	%	80	%	1	.00%		80%		100	%	90	1%
1	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)	. tagrant	(2010 – 11)	Targets (2011 – 12)	O (2010 – 11)	D Targets (2011 – 12)	Current (2010 – 11)	Targets		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
Stor			50 ainage		ators		20	U	U		()	50	65	U	30	U	35
2.0.1							inage ne	twork		Incid	ence of	water l	ogging/	floodir	ng			
	enchmark	cs		urrent 110 – 11)	100		Targets 2011 – 12)			Curre (2010 –				Targets (2011 – 1			
1				40			55				4				2			

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	er Sup		dicate	ors														
		water supply Connections	vicenie e inco vod		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	5 lpcd	10	00%	2	0%	24 h	ours	10	00%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	34-46	50	39	55	0	25	40	35	12	15	80	90	50	65	40	60	40	60
Sew	age N	/lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)								l	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	00%	10	00%	10	00%	10	0% I	2	0%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	37-33	50	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	l Wast	e Mai	nagen	nent Ir	ndica	tors	1								ı		1	
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	.00%		80%		100	%	90)%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	25	40	90	95		20	40	0	0	0	()	90	95	0	40	10	50
Stor	m Wat	ter Dr		e Indic			inage ne	twork		Incid	ence of	water I	ogging/1	floodir	ng	<u> </u>		
	enchmarl	ks	(Current 010 – 11)	10	0%	Targets 2011 – 12				Curre (2010 –	0 nt	~bb'''5/		Targets (2011 – 1			
1				40			60				0				0			

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	orpora er Sup		dicate	nrs														
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	Coverage of	Connections	Per canita sunniv	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	00%	20	0%	24 h	ours	10	10%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	24.64	40	8	25	0	25	50	45	2	8	80	90	50	65	30	50	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)				ı		1		1	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	10)0% T	10	00%	10	0%	10	0 %	20	0% I	8	0%	1	00%	9	0%
	Current (2010 – 11) %001 Targets (2011 – 12)			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	35.99	45	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors									•	•		
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	6	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1			50	65	I	0	20	0	0	0	()	50	65	0	35	0	35
Stori	m Wat	er Dra					inage ne	twork		Incid	ence of	water	ogging/	floodi	na	1		
Ве	nchmark	(S	covera	age or sto		oter ara	mage ne	LWUIK		incia	ence of	water i	ogging/	iiooali	iig			
				Current)10 – 11)			Targets 2011 – 12	:)			Curre (2010 –				Targets (2011 – 1			
1				40			55				3				1			

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	Mung Munic orpora	ipal		Mun	ger	ı	Bihar											
Wate	er Sup	ply In	dicato	ors	ı		1						•		•		•	
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	notes, of wiles	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	00%	8	80%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.23	60	57	70	0	30	50	40	6	10	80	90	50	65	30	55	30	60
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)						1		1	
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	10	00%	10	0%	10	00%	10	0%	2	0%	8	80%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.34	55	0	0	-	-	-	-	-	-	-	-	-	20	' -	-	-	-
Solid	Wast	e Mai	nagen	nent Ir	ndica	tors				•					1			
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	.00%		1009	%	80	%	1	.00%		80%		100	%	90	1%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	. +000	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1 Ctore	0 25 Storm Water Drai			65		0	25	0	0	0		0	50	65	0	40	0	40
Stori	m Wat	er Dr					inage ne	twork		Incid	ence o	f water	logging/	floodi	ng	1		
	enchmark	(S	C	Current 010 – 11)	10	0%	Targets 2011 – 12				Curre (2010 -	ent			Targets (2011 – 1			
1				50			65				1				U			

10	ame o	f tha				<u> </u>	-1010	_	ame o			l ZU	l addr	200	Dhon	ie & F	av	 Email
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ı	luzaffa Munic orpora	ipal	N	Muzaf	farp	ur	Bihar											
Wate	er Sup	ply In	dicato	rs	1			1									,	
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	Event of non	revenue water	Continuity of	water supply	7 71	Quality of water supplied	Efficiency in	redressal of customer complaints		water supply services	Efficiency in	collection or water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	24 h	ours	1	00%		80%		100%	9	90%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11) Targets	Current (2010 – 11)	Targets (2011 – 12)
1	26.28	40	77	90	0	30	40	35	8	12	80	90	50	70) 40	60	40	65
Sew	age N	lanag	eme	nt (Se	wer	age a	and S	anitat	ion)								_	
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse	and recycling of treated	sewage Efficiency in	redressal of customer	complaints Extent of cost	recovery in sewage management	Efficiency in	sewage charges
Ben ch mar ks	100	0%	10	00%	10	0%	10	00%	10	0%	2	20%		80%		100%		90%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11) Targets	Current (2010 – 11)	Targets (2011 – 12)
1	62.36	75	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent li	ndica	tors	1								1			
	Household level coverage	management services	Efficiency of	collection or municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of	complaints	Extent of cost	recovery in SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	100	0%	1	00%		1009	%	80	%	1	00%		80%	ć.	10	0%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	. +		Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)			Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1 Stori	n Wat	40	75 ain 2 <i>g</i>	85 India	ator	20	35	0	0	0		0	80	90	0	40	10	50
Stori	ıı vvat	er Dra					inage ne	etwork		Incid	ence o	of wate	er logging	/ flood	ing			
Ве	nchmark	(S	C	urrent 10 – 11)	10	0%	Targets 2011 – 1				Curro (2010 -	ent	0		Targe (2011 –			
1				30			45				3				1			

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	na Mu	_	al	Pati	na	E	Bihar												
	orpora er Sup		dicate	nrs															
wat	ci sup	P19 111														>			s
	Coverage of	water supply		supply of water	Extent of metering of	water connections	Extent of non	revenue water	Continuity of	water supply	Quality of	water supplied	Efficiency in	customer	Cost recovery	in water supply services		Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	13!	5 lpcd	10	10%	20)%	24 h	ours	10	0%	8	0%	1	00%		90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 - 11)	Targets (2011 – 12)
1	41.10	65	71	90	0	30	30	25	8	15	80	90	50	75	50	75	5	0	75
Sew	age N	1anag	geme	nt (Se	wer	age a	and Sa	nitat	ion)				1				1		
	Coverage of toilets		Coverage of	sewage network services	Collection	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	recovery in sewage management	Efficions: in	collection of	sewage charges
Ben ch mar ks	10	0%	1	00%	10	10%	10	0%	10	0%	20)%	8	0%	1	00%		90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 - 11)	Targets (2011 – 12)
1	77-92	85	30	45	70	80	100	100	70	80	0	0	50	65	0	0	0	1	0
Solid	Wast	e Ma	nager	nent lı	ndica	tors	1			1		1			1		1		
	Household level coverage	or soild waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of municipal solid	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services		Efficiency in collection of	SWM charges
Benc hmar ks	10	0%	:	100%		100%	6	809	%	1	.00%		80%		100)%		90%	6
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011–12)		(2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 - 11)	Targets (2011 – 12)
1				90		30	40	0	0	0	0		70	85	0	30	20)	40
Stor	Storm Water Di							1						61					
Be	enchmarl	cs	Cover	age of st		iter dra 0%	inage ne	twork		Incid	ence of	water l	ogging/	tloodi	ng	=			
				Current 010 – 11)			Targets 2011 – 12)			Curre (2010 –	nt			Target (2011 – 1				
1				60			75				5				3				

12						-1(-1.	-1010	(असा	-11 (1)), 30	* 11 *	1 20						
	ame o city/U	ILB		Distr			State	1	ame o Munici mmiss	ipal			l addre PIN cod		Phon n	e & F	ах	Email id.
Ara	ria Mu		al	Araı	ria	E	Bihar											
Mate	Coun		diaata															
vvate	er Sup	piy in	licate	ors														
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	:	Quality of water supplied	Efficiency in	redressal of customer complaints	Cost recovery in	water supply services	Efficiency in	collection of water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	20	0%	24 h	ours	1	00%	8	30%	1	100%		90%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	(2011 – 12) Current	Targets	(2011 – 12) Current	(2010 – 11) Targets (2011 – 12)
1	4.88	20	22	50	0	25	50	40	2	10	80	90	50	65	30	60	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	<u>nita</u> t	ion)									
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated	Efficiency in	customer	Extent of cost	recovery in sewage management	Efficiency in	collection of sewage charges
Ben ch mar ks	100)%	10	00%	10	00%	10	0%	10	0 %	7	20%	8	30%	1	100%		90%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	(2011 – 12) Current	Targets (20)	Current (2010)	(2011 – 12) Targets (2011 – 12)
1	45.30	60	0	0	0	-	-	-	-	-	-	-	-	20) -	-	_	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			I.						I			
	Household level coverage		ر م. د	<u>.</u>		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	
Benc hmar ks	100	0%	1	100%		100%	6	809	%	1	.00%		80%		100	0%		90%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11) Targets (2011 – 12)
1	0	25	40	60		0	25	0	0	0		0	50	65	0	35	0	30
Stori	m Wat	er Dra																
Re	enchmark	(S	Covera	age of sto		iter dra 0%	inage ne	twork		Incid	ence c		r logging/ 0	tloodi	ing			
				Current 010 – 11)			Targets 2011 – 12	·)			Curr (2010	ent	-		Target (2011 –			
1				30			50				0				0			

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Arw	val Mu Coun		al	Arw	al	E	Bihar											
Wat	er Sup	ply In	dicato	ors		1		ı						ı				
	Coverage of	water supply Connections	Dor canita cumuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	10%	8	0%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1		25	-	25	0	25	-	50	-	10	-	60	10	40	-	30	-	30
Sew	age N	/lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)				ı				I	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	00%	10	0%	10	00%	10	0% I	2	0%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	30	45	0	0	0	-	-	-	-	-	-	-	-	20	-	-	- 1	-
Solid	l Wast	e Mai	nagen	nent Ir	ndica	tors						ı			ı	ı	1	
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	.00%		1009	%	809	%	1	.00%		80%		100	%	90	1%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45		0	20	0	0	0	()	50	65	0	20	0	30
Stor	m Wat	ter Dr		e Indic			inaga = -	tuori. T		la ai -i	ones ci		oggi/	flac d'	•	ı		
Ве	enchmarl	ks	cover	age of sto	orm wa 10		ınage ne	twork		incid	ence of	water I	ogging/1	iooaii	ıg	\dashv		
				Current 010 – 11)		(2	Targets 2011 – 12	2)			Curre (2010 –				Targets (2011 – 1			
1				10			25				0				0			

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	ame of city/U	LB		Dist			State	1	ame o Munici mmiss	ipal			addre IN cod		Pho	one no:	& Fa		mail id.
	uranga			Auran	gabad	t l	Bihar												
	icipal (
Wate	er Supp	oly Inc	dicate	ors					1	1	1		1					1	
	Coverage of water supply	Connections	Per canita cunniv	of water	Extent of	connections	Extent of non	revenue water	Continuity of	water supply	Ouslity of water	supplied	Efficiency in	customer complaints		Cost recovery in water supply	services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	1%	135	lpcd	10	0%	2	0%	24 h	ours	10	00%	8	80%		100)%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	3.77	30	28	50	0	30	50	35	4	10	80	90	50	65	5	30	60	30	60
Sew	age M	lanag	eme	nt (Se	wer	age a	and Sa	<u>anita</u> t	ion)										
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated sewage	Efficiency in	customer	compiaints	Extent of cost recovery in	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100%			00%	10	0%	10	00%	10	0%	2	0%	8	80%		100)%	9(0%
				Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	32.35	45	0	0	0	-	-	-	-	-	-	-	-	20)	-	_	_	_
Solid	Waste	Mar	agen	nent Ir	ndica:	tors			1			ļ	1		ı	l			
	Household level coverage of solid waste		. م.	collection of municipal solid waste		segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints		recovery in	SWIM services	Efficiency in	SWM charges
Benc hmar ks	100	%	1	100%		100%	6	809	%	1	.00%		80%			100%		90	% I
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)	Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11)	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 4			55		0	20	0	0	0)	50	65	0		20	0	30
Stori	orm Water Drain																- 1		
Da	nchmarks		Covera	age of sto	orm wa 100		inage ne	twork		Incid	ence o	water 0	logging/	tloodi	ing				
Ве	menmarks	3		Current 010 – 11)	100		Targets 2011 – 12	!)			Curre (2010 -	nt			(2011	gets 1 – 12)		
1				20			35				0					0			

	ame o city/U			Distr	ict	9	State	N	ame o Aunici mmiss	f the			address N code	l	Phone no	& Fa	K E	mail id.
Baga	ha Mı Coun			W Champ		ı	Bihar											
Wate	er Sup			•	aran													
	Coverage of		Per capita supply		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	0%	80	%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	11.97	40	21	50	0	40	50	35	4	10	80	90	50	65	30	60	30	60
Sew	age IV	ianag	eme	nt (Se	wer	age a	and Sa	anitat	ion)						1			
	Coverage of toilets		network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost recovery in	sewage management	Efficiency in collection of	sewage charges	
Ben ch mar ks	100)%	10	00%	10	0%	10	00%	10	0%	20)% I	80	%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	37.97	50	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	agen	nent Ir	ndica	tors									•			
	Household level coverage	management services		collection of municipal solid waste		Extent of segregation of	municipai soild waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	.00%		1009	%	809	%	1	00%		80%		100%	6	90)%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	. +000	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11) Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55		0	20	0	0	0	C)	50	65	0	30	0	30
Storr	n Wat	er Dra					inage ne	twork		Incid	ence of	water I	ogging/ fl	looding	,			
Be	Benchmarks Cov				10	0%	Targets 2011 – 12				Curre (2010 –	0 nt	~өөшб/ 11		Targets 2011 – 1	2)		

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	ame of	LB		Distr	ict		state	1	ame o Munici mmiss	ipal			addre IN cod		Pho	one no:	& Fax		mail id.
Baı	h Mun		l	Patı	าล	E	Bihar												
	Counc																		
Wate	er Supp	oly Inc	dicate	ors	1		1			1			1					1	
	Coverage of water supply	Connections	Per canita sunniv	of water	Extent of	metering or water connections	Extent of non	revenue water	Continuity of	water supply	on ality of water	supplied	Efficiency in	customer complaints		Cost recovery in water supply	services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	%	135	lpcd	10	0%	2	0%	24 h	ours	10	00%	8	80%		100)%	90)%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	40	-	40	0	40	-	50	-	10	-	60	10	50)	-	40	-	50
Sew	age M	anag	eme	nt (Se	wer	age a	and Sa	nitat	ion)										
	Coverage of toilets	Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated sewage	Efficiency in	customer	complaints	Extent of cost recovery in	sewage management	Efficiency in collection of	sewage charges	
Ben ch mar ks	100	10	00%	10	0%	10	0%	10	0%	2	0%	8	80%		100)%	90)%	
	Current Cov (2010–11) toil Targets (2011–12)			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	31-98	45	0	0	0	0	-	-	-	-	-	-	-	20)	-	_	_	_
Solid	Waste	Mar	agen	nent Ir	ndica	tors			1			1							
	Household level coverage of solid waste		. م.	collection of municipal solid waste		Extent of segregation of segregation of segregation of segregation of segregation of segregation segre	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	recovery in	SWIMI services	Efficiency in	SWM charges
Benc hmar ks	100	%	1	100%		100%	6	809	%	1	.00%		80%			100%		90	%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011 – 12)	+400211	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11)	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 orm Water Drai			55		0	20	0	0	0)	50	65	0		25	0	30
Stori	orm Water Drai													£1- "					
Re	Benchmarks (age of sto	orm wa		ınage ne	twork		Incid	ence o	water 0	logging/	tlood	ing				
	cimarks			Current)10 – 11)	10		Targets 2011 – 12	·)			Curre (2010 -	nt			(2011	gets 1 – 12))		
1				30			45				3					1			

N	ame o			Distr			State	N	ame o Aunici mmiss	f the pal	Po		addres N cod		Phon Fax r			nail d.
Bih	at Mu	-	ı	Begus	arai		Bihar											
Wat	Coun er Sup		dicato	ors														
		<u> </u>				je te					-				_			
	Coverage of	water supply Connections	Janua etines rad	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	0%	2	0%	24 h	ours	10	0%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	8.07	40	20	45	0	30	50	40	2	8	80	90	50	70	30	60	30	50
Sew	age N	/lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)								I	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	00%	10	00%	10	00%	10	0%	20)%	80	0%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	34.30	45	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	l Wast	e Mai	nagen	nent Ir	ndica	tors											1	
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	Waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	00%		80%		100	%	90	9%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45		0	20	0	0	0	0)	50	65	0	20	0	30
Stor	m Wat	ter Dr		e Indic			inage no	twork		Incid	ence of	water I	ogging/ f	loodin	ıø	1		
Ве	Benchmarks Coverage					o%	mage He	LWOIR		iiicia		0	о <u>в</u> витв/ Т	ioouin	15			
				Current 010 – 11)		(2	Targets 2011 – 12	2)			Curre (2010 –				Targets (2011 – 1			
1				20			35				3				2			

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	ame o city/U			Dist	rict		State	r	ame o Munici mmiss	pal			addre: N cod		Phone	e & Fa os.	x E	mail id.
Bett	iah Mı			W			Bihar											
	Coun			Cham	parai	า 📗												
Wate	er Sup	ply In	dicato	ors	1		1		1	-			ı				1	
	Coverage of	Connections	Per capita supply	ofwater	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	10%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	2.24	35	14	35	0	30	50	40	2	8	80	90	50	70	30	50	30	50
Sew	age N	1anag	eme	nt (Se	wer	age a	and S	<u>anita</u> t	ion)									
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of	treatment	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	10	00%	10	0%	10	00%	10	0%	2	0%	8	0%	1	00%	9	0%
	r 100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	43.04	55	0	0	0	-	-	-	-	-	-	-	-	20	_	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors		ı		ı		ı	1		<u> </u>		1	
	Household level coverage		ر م. د	<u>.</u>		n of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	%	80	%	1	00%		80%		100	%	90	1%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 torm Water Drai			65		0	15	0	0	0	()	50	65	0	20	0	30
Stori	n Wat	er Dra																
Po	nchmark	rs	Covera	age of sto		iter dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	floodi	ng			
Бе	c.midi K			Current 010 – 11)			Targets 2011 – 12	2)			Curre (2010 –	nt			Targets (2011 – 1			
1	·	-		30			45	-			1		,		0			

N	ame o			Distr	rict		State	r	ame o Munici mmiss	ipal			addres		Phone	e & Fa	ıx E	mail id.
	oua M Coun	cil		Kaim	nur	E	Bihar											
Wat	er Sup	ply In	dicate	ors	1		1						1		1		1	
	Coverage of	water suppry Connections	1	of water	Extent of	metering of water connections	act of a	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	13!	5 lpcd	10	00%	2	0%	24 h	ours	10	00%	8	0%	1	00%	g	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	5.70	30	19	40	0	25	50	45	2	8	80	90	50	65	30	50	30	50
Sew	age N	1anag	eme	nt (Se	wer	age a	and S	anitat	ion)				1		ı		1	
	Coverage of toilets		Coverage of	network services	Collection	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100	0%	10	00%	10	00%	10	00% I	10	0% I	2	0%	80	0%	1	00%	9	0%
	Current (2010 – 11) %001 Targets (2011 – 12)			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	33.70	45	0	0	0	-	-	-	-	-	-	-	-	20	_	-	-	_
Solid	l Wast	e Mai	nager	nent Ir	ndica	tors	II.		1			I	1 1		<u> </u>			
	Household level coverage			collection of municipal solid waste			waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	100	0%	:	100%		1009	%	80	%	1	.00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				45	Ţ	0	15	0	0	0	()	50	65	0	25	0	30
Stor	Storm Water Dra						inage =	twork		ln = ! -!	once of	water	loggin ~ /	flead	na			
Be	enchmark	(S	(Current 010 – 11)	10	0%	Targets 2011 – 12				Curre (2010 –	0 nt	logging/	iooali	Targets (2011 – 1			
1				20			35				0				0			

20						-1(-1.		(असा	-11 \ 1)	, 30	- 11 -1	201	•					
	ame o city/U			Distr	ict		State	1	ame o Munici mmiss	pal			addre: N cod	l	Phone n	e & Fa os.	x E	mail id.
Bux	ar Mu	-	ıl	Bux	ar	E	Bihar											
\A/a+	Coun		dicate															
vval	er Sup	piy iii	licate	<i>)</i> 13														
	Coverage of	Connections	Per canita cunuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	20	0%	24 h	ours	10	10%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	10.86	35	28	45	0	25	50	45	4	8	80	90	50	65	30	50	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)		1				,			
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100)%	10	00%	10	00%	10	0%	10	0%	20	0% T	8	0%	1	00%	9	0%
	100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	49.10	60	0	0	0	-	-	-	-	-	-	-	-	20	· -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			I		<u>l</u>	I		l .	<u> </u>	-1	l L	
	Household level coverage		, م	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		100%	6	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65		0	20	0	0	0	()	50	65	0	35	0	35
Stori	m Wat	er Dra									-							
Re	enchmark	ıs	Covera	age of sto		iter dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	tloodi	ng			
26				Current)10 – 11)			Targets 2011 – 12	:)			Curre (2010 –	nt			Targets (2011 – 1			
1				40			60				3				1			

N	ame o			Distr			State	N	ame o	f the pal	Po		addre: N cod		Phone	e & Fa	ax E	id.
Cha	pra Mu Coun		al	Chap	ora	E	Bihar	Cor	nmiss	ioner								
Wat	er Sup	ply In	dicato	rs														
	Coverage of water supply		Per capita supply		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply-
Ben chm arks	100)%	135	lpcd	10	00%	2	0%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	17.72	35	31	45	0	25	50	45	8	12	80	90	50	65	30	45	30	45
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)									
	vage Manage Coverage of to include the control of			network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100%)0% T	10	00%	10	0%	10	0 %	20)% 	8	0%	1	00%	g	0%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	68.76	75	0	0	-	-	-		-	-		-	-	20	-	-	-	-
Solic	Wast	e Mar	nagen	nent Ir	ndica	tors			ı					l	ı	ı		
	Household level coverage of solid waste		ъ,	.9		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services		collection of SWM charges
Benc hmar ks	100)%	1	00%		1009	%	809	%	1	.00%		80%		100	%	9()%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)		(2011 – 12)		Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				60		0	20	0	0	0	C)	50	65	0	30	0	35
Stor	torm Water Drain						inago no	twork		Incid	onco of	water	ogging/	floodi	na	1		
Ве	enchmark	s	covera	ige of Sto		iter dra 0%	inage ne	LWOLK		incid	ence of	water I	ogging/	ιισοαι	ııg			
				urrent 110 – 11)			Targets 2011 – 12	:)			Curre (2010 –	nt			Targets (2011 – 1			
1				50			65				3				2			

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	ame o city/U			Distr	ict		State	1	ame o Munici mmiss	pal			addre: N cod		Phone	e & Fa os.	X E	mail id.
	apur N			Patı	na	E	Bihar											
	icipal																	
Wate	er Sup	ply In	dicate	ors	1				ı				ı				1	
	Coverage of	Connections	Per canita sunniv	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20	0%	24 h	ours	10	10%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	52.22	65	62	80	0	30	50	45	9	12	80	90	50	65	30	50	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)									
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100)%	10	00%	10	00%	10	0%	10	0%	20	0% T	8	0%	1	00%	9	0%
	r 100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	54-87	65	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			I.	Į.	<u> </u>		I.				<u> </u>	
	Household level coverage		, م	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	%	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 Storm Water Drain			65		0	15	0	0	0	()	50	65	0	30	0	30
Stori	m Wat	er Dra									-							
Re	enchmark	(S	Covera	age of sto		ater dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	tloodii	ng			
				Current 010 – 11)			Targets 2011 – 12	·)			Curre (2010 –	nt			Targets (2011 – 1			
1				30			45		-	-	1				0			

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Del	nri Mu Coun		·	Rohi	tas	'	Bihar											
Wat	er Sup		dicato	ors														
	•	-	_			ie.												
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer	Cost recovery in	water supply services	Efficiency in	collection of water supply- related charges
Ben chm arks	100)%	135	lpcd	10	00%	2	0%	24 h	ours	10	10%	8	0%	1	00%		90%
	_										_							
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets	Current (2010, 11)	Targets (2011–12)
1	7.42	25	18	30	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)				1					
	vage Manage Coverage of tollets 100%			network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	recovery in sewage management	Efficiency in	collection of sewage charges
Ben ch mar ks	100%			00%	10	00%	10	00%	10	0%	20	0%	8	0%	1	00%		90%
				Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (20)	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)
1	83.43	90	0	0	-	-	-	-	-	-	-	-	-	20) _	-	-	_
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors	I		ı			ı		l		-		ı
	Household level coverage of solid waste	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	100)%	1	.00%		1009	%	809	%	1	.00%		80%		100	1%	!	90%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 torm Water Drain			55		0	20	0	0	0	()	50	65	0	30	0	35
Stor	Storm Water Drain						inage ne	twork		Incid	ence of	Water I	ogging/	floodi	ng			
Ве				18c 01 310		o%	mage He	LWUIK		ilicia		0	оввін в /	nooul	''5			
				Current)10 – 11)		(2	Targets 2011 – 12	2)			Curre (2010 –				Target (2011 – 1			
1				20			35				0				0			

						1		(24H)	me o		1	201	•				1	
N	ame o city/U			Distr	ict	9	State	N	/lunici mmiss	pal			addre: N cod		Phor Fax r			nail d.
	Dumra		.:.	Bux	ar	1	Bihar											
	icipal er Sup			ors														
	<u> сар</u>	P-7 ···	_			<u>.</u>												
	Coverage of	Water supply Connections	Per capita supply	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	10%	2	0%	24 h	ours	10	0%	8	0%	1	00%	90	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	7.10	25	27	40	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sew	age N	lanag	eme	nt (Se	wer	age a	and S	anitat	ion)								1	
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	10	10%	10	00%	10	00%	10	0%	20)%	8	0%	1	00%	9(0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	48.19	55	0	0	-	-	-	-	-	-	-	-	-	20	· -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors		I		ı		ı	1		ı	1	1	
	Household level coverage of	solid waste management services	Efficiency of	collection or municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	00%		1009	%	809	%	1	00%		80%		100	%	90	
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45		0	20	0	0	0	0		50	65	0	30	0	30
Stori	m Wat	er Dr																
Be	nchmark	cs	Covera	ige of sto		iter dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	tloodi	ng			
3.				urrent 10 – 11)			Targets 2011 – 12	2)			Curre (2010 –				Targets (2011 – 1			
1				30			45				2				1			

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	orbes icipal		cil	Araı	ria	1	Bihar											
	er Sup			ors		<u> </u>											<u> </u>	
	Coverage of	water supply Connections	ylani 2 ctiano 200	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer com plaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	00%	2	0%	24 h	ours	10	10%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	19.19	35	30	45	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sew	age iv	/ianag	geme	nt (Se	wer	age a	and Sa	anitat	ion)								1	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	00%	10	00%	10	00%	10	0%	20	0%	80	0%	1	00%	9	0%
	100%			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	42.88	55	0	0	-	-	-	-	-	-		-	-	20	-	-	-	-
Solid	l Wast	e Mai	nagen	nent Ir	ndica	tors		I.									1	
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	.00%		80%		100	%	90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	1	0	20	0	0	0	()	50	65	0	30	0	35
Stor	m Wat	ter Dr		e Indic			inage no	twork I		Incid	ence of	water I	ogging/ f	floodin	1g	1		
Ве	Coverage Benchmarks					o%	mage He	LWUIR		пса		0	о <u>в</u> витв/ Т	ioouir	16			
				Current 010 – 11)		(2	Targets 2011 – 12	2)			Curre (2010 –				Targets (2011 – 1			
1				50			65				2				1			

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	Gopal			Gopal	ganj	E	Bihar											
	icipal																	
wate	er Sup	pıy ın	dicato	ors													1	
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20)%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	8.60	25	28	45	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)								1	
	Coverage of toilets			network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage
Ben ch mar ks	en h ar 100%)0% T	10	00%	10	0%	10	0%	20)% 	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.35	55	0	0	-	-	-	-	-	-	-	-	-	20	· -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors									ı			
	Household level coverage		ر م	<u>.</u>		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	.00%		1009	%	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current		Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				55	1	0	20	0	0	0	()	50	65	0	30	0	35
Stori	corm Water Drainage Indica Coverage of stor							1						rı ••				
Re	Coverage Benchmarks					ater dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	tloodi	ng			
50			Current)10 – 11)			Targets 2011 – 12)			Curre (2010 –	nt			Targets (2011 – 1				
1	1			30			45				2				1	Ī		

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Haji	our Mu Cound		al	Vaish	nali	ı	Bihar	Cor	nmiss	ioner								
Wate	er Sup		dicato	ors							<u> </u>						<u> </u>	
	Coverage of water supply		Per capita supply		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer	Cost recovery in	water supply services	Efficiency in	water supply-
Ben chm arks	100)%	135	lpcd	10	00%	2	0%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.38	35	22	35	0	25	50	45	2	6	80	90	50	65	30	45	30	45
Sew	age M	lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)		ı		1				1	
	100%			network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in	sewage
Ben ch mar ks	100%			00% T	10	00%	10	00%	10	0% I	20)% 	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	58.23	68	0	0	-	-	-	-	-	-	-	-	-	20) _	-	-	-
Solid	Waste	e Mar	agen	nent Ir	ndica	tors	1				ı				<u> </u>			
	Household level coverage of solid waste	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services		SWM charges
Benc hmar ks	100)%	1	00%		1009	%	809	%	1	.00%		80%		100	%	90)%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)		(2011 – 12)		Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1 Char						0	20	0	0	0	C)	50	65	0	30	0	35
Stori	Storm Water Drainage Indicato Coverage of storm						inage ne	twork		Incid	ence of	water I	ogging/	floodi	ng	1		
Вє	Benchmarks			urrent (10 – 11)	10	0%	Targets 2011 – 12				Curre (2010 –	0 nt	~66'''5/		Targets (2011 – 1			
1	1			20			30				4				2	_		

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wate	er Sup	pıy ın	dicate	ors	1				l				1				1	
	Coverage of	Connections	Per canita sunniv	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20	0%	24 h	ours	10	00%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	30	0	25	-	50	-	6	-	80	10	35	i -	35	-	35
Sew	age N	1anag	eme	nt (Se	wer	age a	and Sa	<u>nita</u> t	ion)									
	Coverage of toilets			network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	recovery in sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	en 100%)0% T	10	1	10	0%	10	0 %	2	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	41.75	55	0	0	-	-	-	-	-	-	-	-	-	20	· -	_	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			I .	Į.	<u> </u>	1	1	l	<u> </u>	<u>I</u>	<u> </u>	
	Household level coverage		, م	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	6	809	%	1	00%		80%		100	1%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current		Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 30 45					0	15	0	0	0	()	50	65	0	30	0	35
Stori	corm Water Drainage Indica													6 1 /-		1		
Re	Coverage of Benchmarks					iter dra 0%	ınage ne	twork		Incid	ence of	water 0	logging/	tloodi	ng	=		
			Current)10 – 11)			Targets 2011 – 12	·)			Curre (2010 –	nt			Target: (2011 – 1				
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7741		Connections		of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	13!	5 lpcd	10	00%	2	0%	24 h	ours	10	10%	8	0%	1	00%	g	0%
	Current (2010 – 11)	Targets (2001)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	30	0	25	-	50	-	6	-	80	10	35	-	35	-	35
Sew	age iv	ge Management (Se				age a	ana Sa	anıtat	ion)								1	
	100%			sewage network services	Collection efficiency of	the sewage network	Adequacy of	treatment	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100%			00%	10	00%	10	00%	10	0% I	20	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	53.53	65	0	0	-	-	-	-	-	-			-	20	_	-	-	-
Solic	l Wast	е Ма	nager	nent lı	ndica	tors		I				1			I	ı		
	Household level coverage	or soing waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid		Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	10	0%	;	100%		1009	%	80	%	1	.00%		80%		100	%	90)%
	Current (2010–11) Targets (2011–12) Current			Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1						0	20	0	0	0	()	50	65	0	35	0	35
Stor	Storm Water Drainage Indicato Coverage of storm						inage ne	twork		Incid	ence of	water	logging/	floodii	ng			
1	Benchmarks			Current 010 – 11)	10	0%	Targets 2011 – 12				Curre (2010 –	0 nt	~oo"'5/		Targets (2011 – 1			
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	ame o city/U	ILB		Distr	ict		State	1	ame o Munici mmiss	pal			addre: N cod		Phon n	e & Fa os.	ax E	mail id.
Jam	ui Mu		ıl	Jam	ui	E	Bihar											
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wate	er Sup	piy in	uicato	ors														
	Coverage of	Connections	Per canita sunuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	00%	20	0%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	-	25	-	30	0	25	-	50	-	6	-	70	10	35	i -	35	-	35
Sew	age N	1anag	eme	nt (Se	wer	age a	and Sa	<u>nita</u> t	ion)									
	Coverage of toilets			network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	recovery in sewage management	Efficiency in	sewage charges
Ben ch mar ks	en 100% 100%			00%	10	00%	10	0%	10	0%	20)% 	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	40.94	50	0	0	-	-	-	-	-	-	-	-	-	20	· -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			I		<u>l</u>			l .	<u> </u>	I.		
	Household level coverage		, م	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	6	809	%	1	00%		80%		100)% I	90)%
			Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				55		0	15	0	0	0	()	50	65	0	30	0	35
Stori	corm Water Drainage Indica Coverage of sto													<i>.</i>		-		
Re	nchmark	(S	Covera	age of sto		ater dra 0%	ınage ne	twork		Incid	ence of	water I	ogging/	tloodi	ng	_		
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1				30			45				2				1			

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	icipal er Sup			ors														
		Connections	Per capita supply		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	0%	80)%	10	00%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	10.40	30	28	45	0	30	50	45	4	8	80	90	50	65	30	45	30	45
Sew	age iv	lanag	eme	ment (Sewer			and Sa	anitat	ion)								1	
	Coverage of toilets		Coverage of sewage network services			the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	100%			0%	10	00%	10	0%	20	0%	80)%	10	00%	9(0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	47.24	55	0	0	-	-	-	-	-	-	-	-	-	15	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors												
	Household level coverage	management services		collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	100	0%	1	.00%		1009	%	809	%	1	00%		80%		1009	%	90	%
	Current (2010 – 11)	Targets (2011 – 12)				(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 40 55					0	15	0	0	0	C)	50	65	0	35	0	35
Stori	Storm Water Drainage Indicato Coverage of storm						inage ne	twork		Incid	ence of	water I	ogging/ f	looding	g			
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	nicipal er Sup			ors														
		water supply Connections	vlanus etines ad		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	0%	2	0%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	-	25	-	25	0	25	-	50	-	6	-	70	10	35	-	35	-	35
26M	age I\	nanag	eme	nt (Se	wer	age a	ana Sa	anitat	ion)									
	Coverage of toilets		Coverage of sewage network services			the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	10				10	00%	10	00%	10	0%	20)%	86	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	39.26	50	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	l Wast	e Mai	nagen	nent Ir	ndica	tors		•							1			
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11)	Current (2010 – 11) Targets (2011 – 12) Current (2010 – 11) Targets (2010 – 11)				(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 30 45					0	15	0	0	0	0)	50	65	0	30	0	35
Stor	torm Water Drainage Indicate Coverage of storr						inage ne	twork		Incid	ence of	water I	ogging/1	floodi	ng	-		
Be	Benchmarks Current (2010 – 11)				10	0%	Targets 2011 – 12				Curre (2010 –	0 nt	~bb'''5/		Targets (2011 – 1			
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	nicipal er Sup			ors														
		water supply Connections	vices etimes and		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	0%	2	0%	24 h	ours	10	10%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	41.49	60	20	35	0	30	50	45	4	8	80	90	50	65	30	50	30	50
Sew	age IV	/lanag	geme	nt (Se	wer	age a	and Sa	anitat	ion)								1	
	Coverage of toilets		Coverage of sewage network services			the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	00%	10	00%	10	00%	10	0%	20	0%	80	0%	1	00%	9	0%		
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	42.52	55	0	0	-	-	-	-	-	-		-	-	20	-	-	-	-
Solid	l Wast	e Mai	nagen	nent Ir	ndica	tors		I .									1	
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	.00%		80%		100	%	90	1 %
	Current (2010–11) Targets (2011–12) Current (2010–11) Targets (2011–12)				(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	
1	0 20 30 45					0	15	0	0	0	()	50	65	0	35	0	35
Stor	Storm Water Drainage Indicat Coverage of storm						inage no	twork I		Incid	ence of	water I	ogging/ f	floodin	1g	1		
Ве	Benchmarks Coverage of Storm					o%	mage He	LWUIR		пса		0	о <u>в</u> витв/ Т	ioouir	16			
	Current (2010 – 11)					(2	Targets 2011 – 12	2)			Curre (2010 –				Targets (2011 – 1			
1							35				2				1			

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N	ame o city/U			Distr	ict		State	N	/lunici nmiss	pal			nddres N cod		Phone n	e & Fa os.		mail id.
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	icipal er Sup			·rc														
vval	ei sup	piy iii	licate	713														
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	to to	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	0%	8	0%	1	00%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	3.18	25	32	45	0	25	50	45	8	12	80	90	50	65	30	45	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and S	anitat	ion)									
	Coverage of toilets	Coverage of sewage network			Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	n 100%			00% T	10	0%	10	00% I	10	0 %	20)% 	8	0%	1	00%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	75.60	80	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors				ı					1			
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	00%		1009	%	809	%	1	.00%		80%		100	%	90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 00 00			0	15	0	0	0	C)	50	65	0	30	0	30		
Stori	torm Water Drainage Indica							-										
Ra	Coverage of stor Benchmarks					iter dra 0%	inage ne	etwork		Incid	ence of	water le	ogging/	floodir	ng			
	Current (2010 – 1				10		Targets 2011 – 1	2)			Curre (2010 –	nt			Targets (2011 – 1			
1				40			55				4				2			

N	ame o			Distr	rict	9	State	r	ame o Munici mmiss	ipal			addres		Phone	e & Fa	x E	id.
Mur	Lakhis nicipal er Sup	Coun		Lakhis	arai	l	Bihar											
wat		Connections		of water	Extent of	metering of water connections	Extent of mon	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	13!	5 lpcd	10	00%	2	0%	24 h	iours	10	10%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2001)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.09	20	19	35	0	25	50	45	2	6	80	90	50	65	30	45	30	50
Sew	age iv	ge Management (Sev				age a	and S	anıtat	ion)									
	Coverage of toilets			sewage network services	Collection	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100%			00%	10	00%	10)0%	10	0% I	20	0%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	33.77	45	0	0	-	-	-	-	-	-		-	-	20	-	-	-	-
Solic	l Wast	е Ма	nager	nent lı	ndica	tors									,			
	Household level coverage	or soild waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	10	0%	:	100%		1009	%	80	%	1	.00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1 Store				65	200	0	15	0	0	0	()	50	65	0	30	0	35
Stor	Storm Water Drainage Indicat Coverage of storm						inage ne	twork		Incid	ence of	water	logging/ f	floodir	ng			
Be	enchmarl	(S	(Current 010 – 11)	10	10%	Targets 2011 – 1:				Curre (2010 –	0 nt	00 - 01		Targets (2011 – 1			
			3 U			45				1				U				

<u> 36</u>	Name of the city/ULB					.((असा	,), 30		201	•						
N				Dist			State	r	ame o Munici mmiss	pal			addre: N cod		Phor	ne & nos.	Fax		mail id.
	_			Madh	epura	ı 1	Bihar												
	icipal (
Wate	er Supp	oly In	dicate	ors	1										1				
	Coverage of water supply	Connections	vlanis etines rad	of water	Extent of	connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer		cost recovery in water supply services		Efficiency in collection of	water supply- related charges
Ben chm arks	100	%	135	i lpcd	10	0%	2	0%	24 h	ours	10	0%	8	0%		100%		90)%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11) Targets	(2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	21.27	35	31	45	0	25	50	45	4	8	80	90	50	65	30	4	5	30	50
Sew	age M	ge Manage		nt (Se	wera	age a	and Sa	anitat	ion)										
	100%		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	recovery in sewage	management	Efficiency in collection of	sewage charges
Ben ch mar ks	100%		10	00%	100	0%	10	00%	10	0%	20)%	8	0%		100%		90	9%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11) Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	54.29	65	0	0	-	-	-	-	-	-	-	-	-	20	-	١.	-	-	_
Solid	Waste	Mar	nagen	nent Ir	ndicat	tors								l					
	Household level coverage of solid waste		of.	collection of municipal solid waste		segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	recovery in SWM services		Efficiency in	SWM charges
Benc hmar ks	100	%	1	100%		100%	6	80	%	1	00%		80%		10	0%		90	%
	Current (2010 – 11) Targets (2011 – 12) Current		Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				45		0	15	0	0	0	C)	50	65	0	30		0	35
Stori	orm Water Drainage Indic					•	1					'	··						
Re	Coverage of Benchmarks			age of sto	orm wa 100		ınage ne	twork		Incid	ence of	water I	ogging/	τιοοdi	ng				
De	Benchmarks			Current 010 – 11)			Targets 2011 – 12	2)			Curre (2010 –	nt			Targe (2011 –				
1	1			40			55				3				2				

N	ame o			Dist	rict		State	r	ame o Munici	ipal			addres		Phone	e & Fa	x E	mail id.
Mur	/ladhu nicipal	Coun	cil	Madh	uban	i	Bihar	Col	11111155	ionei								
wat	Coverage of Coverage of	Connections Ald		of water	Extent of	metering of water connections	90	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	13!	5 lpcd	10	00%	2	0%	24 h	ours	10	0%	80	0%	1	00%	g	90%
	Current (2010 – 11)	Targets (2001)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.55	20	24	35	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sew	age iv	ıanaş	geme	nt (Se	wer	age a	ana S	anitat	ion)								I	
	Coverage of toilets		Coverage of	sewage network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100	1	00%	10	00%	1	00% I	10	0% I	20)%	80	0%	1	00%	9	90%	
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	39.86	500	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Ma	nager	nent lı	ndica	tors		•	•						•		'	
	Household level coverage	or soild waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid		Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	100	0%	:	100%		1009	%	80	%	1	00%		80%		100	%	90	0%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				45	-4-	0	15	0	0	0	С)	50	65	0	30	0	35
Stor				e Indicage of sta			inage ne	etwork		Incid	ence of	water l	ogging/1	floodir	ng			
	enchmark	(S	(Current 010 – 11)	10	0%	Targets 2011 – 1				Curre (2010 –	0 nt	~oo'''5/ ¹		Targets (2011 – 1			
1			30			45				2				1				

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	ame o city/U			Distr	ict	9	State	N	ame o Munici mmiss	pal			addre:		Phone	e & Fa os.	x E	mail id.
	Masau			Patı	na	E	Bihar											
	icipal																	
wate	er Sup	piy in	dicate	ors														
	Coverage of	Connections	Per canita sunniv	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20)%	24 h	ours	10	00%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.89	25	21	35	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	<u>nita</u> t	ion)									
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100)%	10)0% T	10	00%	10	0%	10	0 %	2	0% T	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	50.02	60	0	0	-	-	-	-	-	-	-	-	-	20	· -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			1	ı		1	1		1		1	
	Household level coverage		, م	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	%	809	%	1	00%		80%		100	%	90	1%
	0 Current (2010 – 11) Current (2011 – 12) Current Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
	1 0 20 Storm Water Drai			60		0	15	0	0	0	()	50	65	0	30	0	35
Stori	m Wat	er Dra						1						6 1 /-				
Re	enchmark	(S	Covera	age of sto		ater dra 0%	inage ne	twork		Incid	ence of	water 0	ogging/	tloodi	ng			
	ai			Current 010 – 11)			Targets 2011 – 12)			Curre (2010 –	nt			Targets (2011 – 1			
1	-		40			55				0				0				

N	ame o city/U			Distr		1461	State	N	ame o Aunici nmiss	f the	Po		addres N code		Phon Fax n			nail d.
	Mokar		a:I	Patı	na	i	Bihar											
	icipal er Sup			ors														
	Coverage of	Connections	Per canita sunniv	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	00%	80)%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	4.32	25	30	45	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sew	age iv	ianag	eme	nt (Se	wer	age a	and Sa	anitat	ion)									
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100)%	10	00%	10	0%	10	00%	10	0%	20	0%	80)%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	42.35	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors									•			
	Household level coverage	management services		collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	Benc hmar 100%					1009	%	809	%	1	.00%		80%		1009	%	90	%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1 0 20 Storm Water Drai			60		0	15	0	0	0	()	50	65	0	30	0	35
Stori	n Wat					inage ne	twork		Incid	ence of	water I	ogging/ f	looding		1			
Be	nchmark	(S	(Current 010 – 11)		0%	Targets 2011 – 12				Curre (2010 –	0 nt	~ob'''5/ 1		Targets 2011 – 1	2)		
1		30			45				1				U					

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N	ame o city/U			Dist	rict		State	r	Munici mmiss	pal			Addres N cod		Phone n	e & Fa os.	X E	id.
	Motih			E			Bihar											
	icipal			Cham	parai	n												
wat	er Sup	piy in	licate	ors														
	Coverage of	Connections	Per canita cunuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	2	0%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	21.76	35	19	30	0	25	50	45	2	6	80	90	50	65	30	45	30	50
Sew	age N	lanag	eme	nt (Se	wer	age	and Sa	anitat	ion)				ı				ı	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage
Ben ch mar ks	100	0%	10	00%	10	00%	10	00%	10	0%	20)% 	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	61.53	70	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors		ı	1				I.		II			
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal soild waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		100	%	80	%	1	00%		80%		100	%	90)%
	0 Current (2010 – 11) Current Current Current Current Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
	1 0 20 Storm Water Drai			65		0	15	0	0	0	()	50	65	0	35	0	35
Stori	m Wat	er Dra					inaas =	turani. I		Im -! ·!	onco - '		ngc!=-/	fles-i	na	1		
Be	nchmark	cs	Covera	age of sto		oter dra 0%	inage ne	twork		incid	ence of	water I	ogging/	rioodii	ng			
			Current)10 – 11)			Targets 2011 – 12	2)			Curre (2010 –	nt			Targets (2011 – 1				
1			40			55		-	-	2		-		1				

N	ame o			Dist	rict		State	Na N	me o' Junici	f the pal	Po		addres N cod		Phon Fax r			nail d.
	arkati: iicipal		cil	W رCham			Bihar											
	er Sup				Jarai	•												
	Coverage of	water suppry Connections	Dor canita cumuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer com plaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	0%	2	0%	24 h	ours	10	0%	80)%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	-	25	-	25	0	25	- 1.6	50	-	6	-	80	10	35	-	35	-	40
Sew	age iv	/ianag	eme	nt (Se	wer	age a	and S	anitat	ion)				1					
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	00%	10	0%	10	00%	10	0%	20)%	80)%	10	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	41.85	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	l Wast	е Маі	nagen	nent Ir	ndica	tors								1	•			
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	Waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	00%		80%		100	%	90	1%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011–12)	. +	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1 0 20 3 Storm Water Drain			45		0	15	0	0	0	0)	50	65	0	35	0	35
Stor	m Wat		e Indic			inage no	twork		Incid	ence of	water I	ogging/ f	loodin	ıø	1			
Ве	enchmarl	covera	age or sto	10		mage ile	LWUIR		iiicia		0	овенів/ I	Jouin	15				
				Current 010 – 11)		(:	Targets 2011 – 12	2)			Curre (2010 –				Targets (2011 – 1			
1			40			55				2				1				

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	ame o city/U			Distr	ict		State	1	ame o Munici mmiss	pal			addre: N cod		Phone	e & Fa os.	X E	mail id.
	Nawa			Nawa	ada	E	Bihar											
	icipal																	
Wate	er Sup	ply In	dicate	ors	1				ı				ı				1	
	Coverage of	Connections	Per canita cunuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20	0%	24 h	ours	10	00%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	3.84	25	15	30	0	25	50	45	2	6	80	90	50	65	30	45	30	55
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)						,			
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage
Ben ch mar ks	100)%	10	00%	10	00%	10	0%	10	0%	2	0% T	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	35.39	45	0	0	-	-	-	-	-	-	-	-	-	20	· -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors			I.	Į.	<u> </u>	I.	I.	l	l .		<u> </u>	
	Household level coverage		, م	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		100%	%	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11) Current (2011 – 12) Current Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
	1 0 20 Storm Water Drai			60		0	15	0	0	0	()	50	65	0	30	0	35
Stori	m Wat	er Dra																
Re	enchmark	rs.	Covera	age of sto		iter dra 0%	inage ne	twork		Incid	ence of	water 0	ogging/	tloodi	ng			
Бе	ciiiildi k			Current 010 – 11)			Targets 2011 – 12	·)			Curre (2010 –	nt			Targets (2011 – 1			
1			30			45		-	-	0				0				

N	ame o			Distr	rict	9	State	r	ame o Munici mmiss	ipal			addres		Phone	e & Fa	ıx E	mail id.
Mur	ulwari iicipal er Sup	Coun	cil	Pati	na	E	Bihar											
		Connections		Per capita supply of water	Extent of	metering of water connections	90	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer com plaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	13	5 lpcd	10	00%	2	0%	24 h	ours	10	10%	80)%	1	00%	g	00%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	34.45	50	22	35	0	30	50	45	4	8	80	90	50	65	30	60	30	60
Sew	age iv	ıanag	geme	nt (Se	wer	age a	ana S	anıtat	ion)									
	Coverage of toilets		Coverage of	sewage network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	10	0%	1	00%	10	00%	1	00% I	10	0% I	20	0%	80)%	1	00%	9	00%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	44.45	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solic	Wast	е Маі	nager	nent lı	ndica	tors		•							,	•		
	Household level coverage	or soild waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid		Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	collection of SWM charges
Benc hmar ks	10	0%		100%		1009	%	80	%	1	.00%		80%		100	%	90	0%
	Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				45	-4-	0	15	0	0	0	()	50	65	0	30	0	35
Stor				e Indic			inage ne	etwork		Incid	ence of	water	ogging/ f	loodir	ng			
1	enchmarl	(S		Current 010 – 11)	10	0%	Targets 2011 – 1				Curre (2010 –	0 nt	~66'''5/	Journ	Targets (2011 – 1			
1			∠U			35				2				1				

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Purr	nea M	•	al	Purn	ea		Bihar											
Wat	Coun er Sup		dicate	ors														
		water supply Connections	Dor canita cumuly		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	1.19	25	12	30	0	30	50	45	2	6	80	90	50	65	30	50	30	55
Sew	age IV	/lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)								1	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	10	0%	10	00%	10	10%	10	00%	10	0%	20)%	80	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	44.03	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	l Wast	e Mar	nagen	nent Ir	ndica	tors		•										
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	Waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	
Benc hmar ks	10	0%	1	100%		1009	%	809	%	1	.00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1 0 20 Storm Water Drai			65		0	15	0	0	0	C)	50	65	0	35	0	35
Stor	m Wat	ter Dra		e Indic			inage no	twork I		Incid	ence of	water I	ogging/1	floodi	ng	-		
Вє	enchmarl		Current		0%	Targets	LEVUIR			Curre	0 nt	оввінів/	ioouli	Targets				
1)10 – 11) 40		(2	2011 – 12 55	2)			(2010 –	11)			(2011 – 1			
1			40			33				Э				3				

N	ame o			Dist			State	:	lame o Munio ommis	of the				addre N cod		Phon	e & F	ax		mail
	axaul I			E.Chan	npar	an	Bihai	r												
	nicipal er Sup			ors																
		water supply Connections	ylamı ş ciincə ya		Extent of	metering of water connections	Extend of non	revenue water	Continuity of	water supply		Quality of water supplied		Efficiency in redressal of	customer com plaints	Cost recovery in	water supply services		Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	10	00%	2	0%	24 h	ours		100%		8	0%	1	100%		90	1%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11) Targets	(2011 - 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	Targets	(2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25		50		6	-		70	10	35	-	35		-	40
Sew	age N	/ianag	eme	nt (Se	wer	age a	and S	anitat	ion)									-		
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse	and recycling of treated	sewage	Efficiency in redressal of	customer	Extent of cost	recovery in sewage	9	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	10	00%	10	00%	10	00%	10	0 %		20%		86	0%	1	100%		90	9%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010 – 11) Targets	(2011 - 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	Targets	(2011 – 12) Current	(2010 – 11)	Targets (2011 – 12)
1	29.81	40	0	0	-	-	-	-	-	-	-		-	-	20	-	-		-	-
Solid	l Wast	е Маі	nagen	nent Ir	ndica	tors		•	•			•				,				
	Household level coverage	or solid waste management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of	waste		redressal of customer	complaints	Extent of cost	SWM services		Efficiency in	
Benc hmar ks	10	0%	:	100%		1009	%	80	%	1	.00%			80%		100	0%		909	%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	()	Targets (2011 – 12)	Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current	(2010-11)	Targets (2011 – 12)
1	1 0 20 Storm Water Drai			45		0	20	0	0	0		0	į	50	65	0	30		0	35
Stor	m Wat		e Indic			inage na	etwork		Incid	ence	of wa	ter l	ogging/1	floodi	ng					
Ве	Benchmarks Cov					0%	mage ne	LWUIK		пса			0	/55 ¹¹ 15/	iioouli	''6				
				Current 010 – 11)		(:	Targets 2011 – 1	2)			(2010	rent 0 – 11)	1			Target (2011 –				
1			20			35					3				2					

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	ame o city/U			Distr	ict		State	1	ame o Munici mmiss	ipal			addre: IN cod		Phon n	e & Fa os.	nx E	mail id.
Saha	rsa M		al	Saha	rsa	E	Bihar											
14/	Coun		.1:															
wate	er Sup	piy in	dicate	ors		_												
	Coverage of	Connections	Per canita cunuly	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouslity of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20	0%	24 h	ours	10	00%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	1.56	25	20	35	0	30	50	45	4	8	80	90	50	65	30	55	30	55
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)				1		•		1	
	Coverage of toilets		Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse	of treated sewage	Efficiency in	customer	Extent of cost	recovery in sewage management	Efficiency in	sewage
Ben ch mar ks	100	0%	10	00%	10	00%	10	0%	10	0 %	2	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	65.72	75	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors						- I			ı	ı		
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	100%		1009	%	809	%	1	.00%		80%		100	1%	90)%
	Current (2010–11) C (2011–12) C Current C (2011–12) C Current C Current C C (2011–12) C C C C C C C C C C C C C C C C C C C			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
				65		0	15	0	0	0)	50	65	0	30	0	35
Stori							inace :-	ture al.		Im -!: !	oner :	f 111/24	loggir - '	fle = -l'	na	ı		
Ве	enchmark	(S	covera	age of Sto		oter dra 0%	inage ne	LWOLK		incid	ence o	water 0	logging/	ιισοαι	ııg	\dashv		
			Current)10 – 11)			Targets 2011 – 12	.)			Curre (2010 -	nt			Target: (2011 – 2				
1			30			45				2				1				

1) Coverage of tolliets Coverage Cov	N	ame o			Distr	rict	9	State	r	ame o Munici mmiss	ipal			addres		Phon	e & Fa	ax I	Email id.
Control Cont	Mur	nicipal	Coun	cil		tipur	. E	Bihar											
100 100	7741					Extent of	metering of water connections	Extent of mon	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in	conection or water supply- related charges
1	chm	10	0%	13!	5 lpcd	10	00%	2	0%	24 h	iours	10	10%	8	0%	1	00%		90%
Sewage Management (Sewerage and Sanitation)		Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
Coverage of Current Coverage Coverage of Freehold Coverage Coverage of Coverage of Coverage			-								8	80	90	50	65	30	50	30	50
Solid Waste Management Indicators 100%	Sew	age iv	ıanag	eme	nt (Se	wer	age a	and S	anıtat	ion)									
Control Cont		Coverage of toilets	Coverage of	network services	Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	recovery in sewage management	Efficiency in	sewage charges	
1 31.62 40 0 0 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -	ch mar	100	0%	10	00%	10	00%	10	00% I	10	0%	20	0%	8	0%	1	00%	9	90%
Solid Waste Management Indicators		Current (2010 – 11) Targets (2011 – 12)			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
Contrent Contrent	1	31.62	40	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Benc hmar ks 100% 100% 100% 80% 100% 80% 100% 909	Solic	l Wast	е Маі	nagen	nent lı	ndica	tors			•				•			,		
Name 100%		Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	municipal solid waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid			complaints	Extent of cost	SWM services	Efficiency in	collection of SWM charges
1 0 20 30 45 0 15 0 0 0 0 50 65 0 30 0 Storm Water Drainage Indicators Coverage of storm water drainage network Incidence of water logging/ flooding	hmar	100	0%	:	100%		1009	%	80	%	1	.00%		80%		100)%	9	0%
Storm Water Drainage Indicators Coverage of storm water drainage network Incidence of water logging/ flooding Benchmarks 100% 0 Current Targets Current Targets		Current (2010 – 11) Targets (2011 – 12) Current			Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
Coverage of storm water drainage network Incidence of water logging/ flooding Benchmarks 0 Current Targets Current (2010 – 11) Targets						-4-		15	0	0	0	()	50	65	0	30	0	35
Benchmarks 100% 0 Current Targets Current (2010 – 11) Targets	Stor	C						inage ne	twork		Incid	ence of	water	logging/	floodi	ng			
1 30 45 3 1		enchmark	(S	(Current 010 – 11)	10	0%	Targets 2011 – 1				Curre (2010 –	0 nt			Target (2011 – :			

48						-1017	1010	(असा				201	•					
N	ame o city/U			Distr			State	N	ame o Aunici mmiss	pal			addre: N cod		Phone	e & Fa os.	ax E	mail id.
	Sasara			Roht	tas	E	Bihar											
	icipal																	
wate	er Sup	pıy ın	dicato	ors									1					
	Coverage of	Connections	Per capita supply	of water	Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Ouality of water	supplied	Efficiency in	customer complaints	Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	20)%	24 h	ours	10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1	28.91	45	25	40	0	30	50	45	4	8	80	90	50	65	30	45	30	50
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)				T				1	
	Coverage of toilets		Coverage of sewage	network services	Collection efficiency of	the sewage network	Adequacy of sewage	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in	customer	Extent of cost	sewage management	Efficiency in	sewage charges
Ben ch mar ks	100)%	10)0% T	10	00%	10	0%	10	0%	20)% 	8	0%	1	00%	9	0%
	Current (2010 – 11) Targets (2011 – 12)			Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011–12) Current (2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	77.60	85	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors							L		II	· ·		
	Household level coverage	management services	Efficiency of	collection of municipal solid waste		Extent of segregation of	waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficien cy in redressal of customer	complaints	Extent of cost	SWM services	Efficiency in	SWM charges
Benc hmar ks	Benc hmar 100%			.00%		1009	%	809	%	1	00%		80%		100	%	90)%
	Current (2010 – 11) Targets (2011 – 12) Current		Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1				60		0	20	0	0	0	()	50	65	0	35	0	35
Stori	Storm Water Drai							-										
P.				ige of sto		ater dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	floodi	ng			
DE	memilafk		Current 010 – 11)			Targets 2011 – 12)			Curre (2010 –	nt			Targets (2011 – 1				
1	1			20			35				0				0			

Name of the city/ULB District Seikhpura Seikhpura						S	State	Na N	ame o Munici mmiss	f the	Po		addres N cod		Phone	e & Fa os.		mail
	Seikhp iicipal			Seikhp	oura	a Bihar												
Municipal Council Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of customer complaints		Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	lpcd	10	0%	2	0%	6 24 h		10	0%	8	0%	1	00%	90	0%
	Current (2010 – 11) Targets (2011 – 12)		Current (2010 – 11) Targets (2011 – 12)		Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	6	-	80	10	35	-	35	-	35
Sew	age N	lanag	eme	nt (Se	wer	age a	and S	anitat	ion)	1							1	
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of	the sewage network	Adequacy of	treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	100%		100%		10	00%	10	0% I	20)% I	8	0%	1	00%	90	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	52.20	65	0	0			-	-	-	-	-	-			-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors	1			1					ı	Г		
	Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid		Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	Waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in		Efficiency in	SWM charges
Benc hmar ks	100	0%	1	.00%		100%	%	809	%	1	.00%		80%		100	100%		%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	+	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1 0 20 30 45				0	15	0	0	0	C)	50	65	0	30	0	35	
Stori	m Wat	er Dra					•						: *	cı ·		1		
Ве	enchmark	cs	Covera	ige of sto		iter dra 0%	inage ne	twork		Incid	ence of	water I 0	ogging/	tloodir	ng	-		
Denominarks				Current)10 – 11)			Targets 2011 – 12	2)			Curre (2010 –	nt			Targets (2011 – 1			
1				30			45				1				0			

Name of the city/ULB District							State	N	ame o Munici mmiss	f the pal	Po		addres N cod		Phone	e & Fa os.	ax Emaid.	
Sitamarhi Sitamarhi Municipal Council						i Bihar												
	er Sup			ors														
	Coverage of water supply Connections		Per capita supply of water		Extent of	metering of water connections		revenue water	Continuity of	water supply	Quality of water	Quality of water supplied		customer com plaints	Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	00%	2	0%	24 h	ours	10	0%	8	0%	1	00%	90	0%
	Current (2010–11) Targets (2011–12)		Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011–12)
1	9.64	25	19	35	0	25	50	45	2	6	80	90	50	65	30	45	30	50
Sew	age IV	lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)									
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of	the sewage network		treatment capacity	Quality of sewage treatment		Extent of reuse and recycling	of treated sewage	Efficiency in redressal of	customer complaints	Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100	0%	100%		100%		10	00%	6 10		20)%	8	0%	1	00%	9(0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	49.86	60	0	0			-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors	-			1						1		
	Household level coverage	management services	Efficiency of collection of municipal solid waste		Extent of segregation of		waste	Extent of municipal solid	waste recovered	recovered Extent of scientific		Maste	Efficiency in redressal of customer	complaints	Extent of cost recoverv in	SWM services	Efficiency in	SWM charges
Benc hmar ks	100	0%	1	00%		100%	%	809	%	1	00%		80%		100	%	90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010–11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0 20 00 10					0	15	0	0	0	0		50	65	0	35	0	35
Stori	n Wat	er Dra					inaga = =	tuori. T		last-l	once of	water !	oggies - / f	flac 4:-		1		
Ве	nchmark	(S	covera	ige of sto		iter dra 0%	inage ne	twork		incid	ence of	water I	ogging/ 1	flooding				
				urrent 110 – 11)		(2	Targets 2011 – 12	2)		_	Currei (2010 – 2				Targets (2011 – 1			
1				30		45									1			

Name of the city/ULB District						S	State	I	ame o Munici mmiss	ipal			addres N cod		Phone	e & Fa os.	ax Email id.	
Siwan Municipal Council				Siwan		Bihar												
Wate	er Sup	ply In	dicato	ors		•		•										
	Coverage of water supply Connections		Per capita supply of water		Extent of	metering of water connections	connections Extent of non revenue water		Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of customer complaints		Cost recovery in	water supply services	Efficiency in collection of	water supply- related charges
Ben chm arks	10	0%	135	i lpcd	100%		2	0%	% 24 h		10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11) Targets (2011 – 12)		Current (2010 – 11)	Current (2010 – 11) Targets (2011 – 12)		Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.55	35	35	50	0	30	50	45	4	8	80	90	50 65		30	55	30	50
Sew	age N	/lanag	eme	nt (Se	wer	age a	and S	anitat	ion)		1						1	
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of	the sewage network Adequacy of		treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of customer		Extent of cost	sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	10	0%	100%		10	100%		00%	10	0% I	20%		80%		1	00%	% 90%	
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.26	55	0			-	-	-	-	-	-	-	-	20	-	-	-	-
Solid	Wast	e Mai	nagen	nent Ir	ndica	tors	1			<u> </u>		1	<u> </u>			ı		
	Household level coverage	or solid waste management services	Efficiency of collection of municipal solid waste		Extent of segregation of		segregation of municipal solid waste		waste recovered	Extent of scientific	disposal of municipal solid	Waste	Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	SWM charges
Benc hmar ks	10	0%	1	100%		100%	6	809	%	1	.00%		80%		100	%	90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Curront	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1 0 20 40 55					0	15	0	0	0	C)	50	65	0	30	0	35
Stori	n Wat	ter Dr		e Indic			laa	·						٠		<u> </u>		
Ве	nchmarl	ks	Covera	age of sto		ater dra 0%	inage ne	etwork		Incid	ence of	water l	ogging/	TIOOdin	ng 			
				Current 010 – 11)		Targets (2011 – 12)					Curre (2010 –				Targets (2011 – 12)			
1				50			65			1				0				

Name of the city/ULB District							State	Na N	ame of Junici mmiss	f the pal	Po		addre: N cod		Phon n	e & Fa	ax E	mail id.
Sultanganj Bhagalpur Municipal Council						r Bihar												
	iicipai er Sup			ırs														
vac	ci sup	Piy iii				<u>.</u>												
	Coverage of water supply Connections		Per capita supply of water		Extent of	metering of water connections	Extent of non	revenue water	Continuity of	water supply	Quality of water	supplied	Efficiency in redressal of customer		Cost recovery in	water supply services	Efficiency in	water supply- related charges
Ben chm arks	100	0%	135	lpcd	10	0%	2	0%	24 hours		10	0%	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011 – 12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	6	-	70	10	35	; -	35	-	35
Sew	age N	lanag	eme	nt (Se	wer	age a	and Sa	anitat	ion)				_					
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of	the sewage network Adequacy of sewage		treatment capacity	Quality of	sewage treatment	Extent of reuse and recycling	of treated sewage	Efficiency in redressal of customer		Extent of cost	recovery in sewage management	Efficiency in collection of	sewage charges
Ben ch mar ks	100%		100%		100%		10	00%	10	0%	20)% 	8	0%	1	00%	9	0%
	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011 – 12) Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	38.17	45	0	0			-	-	-	-	-	-) -	-	-	-
Solid	Wast	e Mar	nagen	nent Ir	ndica	tors				1					1		T	
	Household level coverage	management services	Efficiency of collection of municipal solid waste		waste Extent of		waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid	waste	Efficiency in redressal of customer	complaints	Extent of cost		Efficiency in	SWM charges
Benc hmar ks	100	0%	1	00%		1009	%	809	%	1	00%		80%		100)%	90	%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets	(2011–12)	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)
1							15	0	0	0	С)	50	65	0	30	0	35
Stori	m Wat	er Dra														- 1		
Be	enchmark	(S	Covera	ige of sto		iter dra 0%	inage ne	twork		Incid	ence of	water I	ogging/	tloodi	ng			
				urrent 10 – 11)			Targets 2011 – 12	2)			Curre (2010 –	nt			Targets (2011 – 12)			
1				30			45				2				1			

N	ame of			Distr	ict	S	State	Na N	ame of	f the pal		stal a			Phone no		ex Email	
Supa	aul Mu Cound	al	Supa	aul	Е	Bihar												
Wate	er Sup		dicato	rs				·										
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of	water connections	Extent of non revenue		Continuity of	water supply	Quality of	supplied	Efficiency in	customer	Cost recovery in water	Cost recovery in water supply services		water supply- related charges
Ben chm arks	100)%	135 lpcd		100%		20	0%	24 hours		10	0%	8	0%	10	0%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	13.82	25	39	55	0	30	50	45	4 8		80	90	50 6		30	45	30	50
Sew	age M	lanag	eme	nt (Se	wer	age a	and Sa	nitat	ion)		ı		ı		1			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and	Extent of reuse and recycling of treated sewage		customer complaints	cost recovery in	sewage managemen	Efficiency in collection of	sewage charges
Ben ch mar ks	100%		100%		100%		10	0%	10	0%	20)%	8	0%	10	0%	90	0%
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	55.45	65	0					-	-	-			- 2		-	-	-	-
Solid	Waste	e Mar	nagem	ent Ir	ndica	tors				1								
	Household level coverage of solid waste	management services	Efficiency of collection of municipal solid waste		waste Extent of		waste	Extent of municipal solid	waste recovered	Extent of scientific	disposal of municipal solid		Efficiency in redressal of customer	complaints	Extent of cost recovery in	SWM services	Efficiency in	SWM charges
Benc hmar ks	100)%	1	00%		100%	6	809	%	1	.00%		80%		100%	100%		%
			Current (2010 – 11)	Targets (2011 – 12)	+usus	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011–12)	Current (2010 – 11)	Targets	(2011 – 12) Current	(2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1 0 20 30			45		0 15		0	0	0	0		50	65	0	30	0	35	
Storm Water Drainage Indicat																		
Be	nchmark	s	Covera	ge of sto	orm wa		inage ne	twork		Incid	ence of	water lo	ogging/	flooding	3	\dashv		
				urrent 10 – 11)		Targets (2011 – 12)						Current (2010 – 11)			Targets 2011 – 12	2)		
1				40			55				4				2			

अधीक्षक, सचिवालय मुद्रणालय, बिहार, पटना द्वारा प्रकाशित एवं मुद्रित। बिहार गजट (असाधारण) 109-571+100-डी0टी0पी0।

Website: http://egazette.bih.nic.in